



APPROVED  
by resolution of the Board of Directors of  
PJSC MMC Norilsk Nickel  
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## **Quality Policy of PJSC MMC Norilsk Nickel**

### **General information**

Public Joint Stock Company Mining and Metallurgical Company Norilsk Nickel (the Company or Nornickel) is the Russia's largest and one of the world's largest producer and supplier of nickel, palladium, copper, cobalt, platinum and other PGMs, gold, and silver.

Over decades of its development, the Company has upgraded the unique infrastructure, technologies, production facilities, and strengthened its human resources. Since 2005, Nornickel has implemented and successfully operated an ISO 9001 certified quality management system integrated with an environmental management system.

The certified quality management system provides a guarantee that the Company is able to produce needed products meeting applicable requirements and consumers' desires, in the safest and most effective manner on a long-term basis.

### **Scope**

This Policy is applicable to all production cycle stages and processes, including production, project management, storage, supplies (incl. by sea), and sales of products (nickel, copper, cobalt, precious metals, sulphur, selenium, and tellurium).

Operation in the extreme geographical and climate zones, depletion of natural resources, changes in life quality standards, and increasing competition require the Company management to implement a new sustainable economic growth model while invariably following the basic principles of quality management.

### **Commitments**

Interests of the society and Nor Nickel product consumers have always been and remain the priority for the Company's business.

Following its strategic development priorities, Nor Nickel commits to:

- ensure compliance of quality management system with ISO 9001:2015, its constant improvement and effectiveness;
- integrate requirements of quality management system with environmental management system and the Company's business to create value, mitigate future risks and extend the Company's potential to the greatest extent;
- unconditionally comply with all applicable international, federal, regional, and local legal requirements, relevant agreements, standards, and regulations in the field of quality and product handling;
- improve the quality of the production and technology management to implement a new Sales and Marketing Strategy and meet the challenges of Tier-1 assets and mineral resources development;
- promote innovations, leadership competencies, and employees' confidence.